



Immerse yourself in an extraordinary culinary experience. Seduce your senses with flavors and aromas from our many dining options, and enjoy one deliciously unforgettable meal after the next. Relax and partake surrounded in luxurious ambiance, accompanied by personalized service.

#### **BREAKFAST** La Casona

LUNCH The Gourmet Burger Boutique

DINNER Zamá Mexican Gourmet Cuisine Pinxos 32 La Casona Caribbean& Seafood Cuisine

# One restaurant per day, rotating opening.



## **ROOM SERVICE**

24 hours

Please refer to in-room menu for Breakfast 6:00 - 11:00 hrs.

Lunch & Dinner 11:00 - 6:00 hrs.

### **BEVERAGES**

Enjoy a wide selection of soft drinks, beer, house wine by the glass, domestic and international brands at the restaurants and bars of the hotel.

### **DINING DRESS CODE**

We kindly request that you follow our resort evening dress code for ladies and gentlemen!

#### Please avoid:

- · All T-Shirts
- · Bathing Suits / Cover-Ups
- · Flip-Flops
- · Pool & Beach Footwear
- · Sportswear and Sneakers









## **HOTEL AMENITIES**

- · Pool & Beach Concierge
- · All pools and outdoor Jacuzzis
- · Pool and Beach towel

# **IN-ROOM AMENITIES**

Designer Signature Bathroom Amenities, Bathrobes and Slippers during your stay / American and Nespresso Coffee Makers / Refreshment Center Stocked Daily.



Daily Maid and Turndown Service / Interactive TV / Butler at Selected Units / Turndown at Selected Units

# ACTIVITIES & ENTERTAINMENT

- · Kayak and Paddle Board
- · Yoga Class

· Pop Ups · Kids Club



 Fitness Activities Board and Outdoor Games

Our team has crafted a fun packed variety of activities to ensure that your stay is both relaxing and fun. Please refer to schedules for all activities!

# WI-FI INTERNET

Complimentary basic internet service for unlimited devices.

# TAXES AND SERVICES

Tax, services and gratuities are included.

# SURCHARGES APPLY FOR

- Premium Culinary Dishes Marked S with 20% Discount
- · Liquor and Wine by the Bottle from the Cellar Selection
- $\cdot$  Pop Ups
- $\cdot$  Spa Services and/or Treatments
- · Spa and Wellness Center
- · Starbucks
- · Tour Agency
- $\cdot \mathsf{ATM}$
- · Valet Parking

#### **IMPORTANT INFORMATION - DISCLAIMER**

The Gourmet Culinary (GC) All-Inclusive plan must apply for all guests staying in the same room. This program cannot be combined with any other promotion nor the respective discounts.

The Gourmet Culinary (GC) All-Inclusive plan starts at 3:00 pm on the day of your scheduled arrival and continues until your day of departure at 11:00 am (These times are in accordance with the official Check-In/Check-Out times).

For guests selecting the Meal Plan, the 1st Day commences at their chosen meal time; i.e. starting with Lunch and concluding on the last day with Breakfast. The minimum period for the Meal Plan is 3 days which cannot be interrupted, reinitiated nor transferred. Meal Plan includes a bracelet that must be worn at all times and shown each time you order any food or beverages. All checks must be signed for by a registered All-Inclusive guest. Each order included on the check must apply to you or a guest in your party covered by the All-Inclusive package and cannot be shared with any other guests. Once purchased, the Meal Plan cannot be cancelled and no refund will be granted. If the bracelet is lost during your stay and/or not returend on the day of your check out, a replacement fee of USD 155- per bracelet lost will be charged.



- · Hotel Security 24/7
- · Laundry, Ironing and Dry Cleaning Services
- · Off Property Activities and Tours
- · Additional authorized tips signed for by guests
- · Medical Service 24/7
- · Products at Deli Corner

Tax and gratuities are included. If you desire to leave the server an additional tip, you may do so. Please note that any tip/gratuity you add to your check will be charged to your room account and must be settled upon Check-Out.

Children from 4 to 12 years of age are charged half price. Adult prices apply to children as of 13 years and older. Alcoholic beverages are only served to guests as of 18 years of age and older where ID may be requested.

The bracelet and the package are for personal use and are non-transferable. Misuse will result in privileges being revoked with no refund. Please note that we reserve the right to refuse service to obviously intoxicated guests as well as guests not observing hotel rules.

#### **ADDITIONAL FEE INFORMATION**

An environmental daily fee applies to guests staying at all Cancun resorts as per the local municipality law. Please check the current amount to be paid in Mexican Pesos in our website at www.palmarbeachresortandspa.com.mx These fees are used to support sustainable initiatives such as beach cleaning, water treatment, waste collection and conservation efforts.

www.palmarbeachresortandspa.com.mx

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